Handout for Psychic Players

You will answer 5 questions to develop your character.

1. Character name & the reason that your character is taking this job.
   Example: Lou needs a gig for extra money.

2. A personal difficulty that may (or may not) connect to the reason your character is taking this job.
   Example: After a contentious divorce, Lou needs extra money for child support payments and is struggling to maintain a relationship with their teenage daughter.

3. What kind of hotline has their character ever called? Why did they call? (This could be anything from the Butterball Turkey Hotline to a suicide hotline.)
   Example: Lou lost their last job after they called a tip hotline to complain about the company not paying overtime.

4. What does their character thinks of people who call psychic hotlines?
   Example: Lou thinks these callers are foolish.

5. Does the character believe they are psychic?
   Example: Lou thinks they sometimes get really good hunches, but doesn't believe anyone is psychic.

(This page is used in game during onboarding)
Write your psychic phone name here:

1-900-PSY-CHIC Training Manual

Welcome to your new job at 1-900-PSY-CHIC – we're happy to have you!

Answering the phone

- When a call is routed to you, the caller's name will be announced like this:
  - Incoming call from Jolene for Madam Esmerelda.
- You say:
  - "Welcome <Janet >. I'm glad you called. My name is <Madam Esmerelda>. How can I help you today?"
- Fill out a caller log after each call, so you can remember the conversation if you speak to them again.

On the job

- You will rotate between taking calls at a call station and being on break.
- You need to pick a phone name ("Madam Esmerelda", "Rowan SpiritFire", "Leonidas").
  - Make it memorable so your clients can remember it.

Monitoring
Any of your calls, even after this training, may be monitored for quality control and regulatory purposes.

Out of game:
Write your lines and veils below and show this list to the caller player before each call.

Caller Log

Caller name:

Call notes:

Caller Log

Caller name:

Call notes:

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Call notes:

Caller Log

Caller name:

Call notes:

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Caller name:

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